

# Ruchi Nair

## SOFTWARE ENGINEER - QA

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### PROFESSIONAL SUMMARY

*Detail-oriented QA Engineer with 3+ years of experience in **manual and automation testing** across web and **mobile platforms**. Skilled in **regression testing**, **UI/API validation**, and cross-functional collaboration. Known for delivering high-quality releases with zero critical defects and continuously improving QA processes.*

### SKILLS

**Testing & QA:**

Manual Testing, Regression Testing, UI Testing, API Testing (Postman), Mobile Testing, Accessibility Testing (WCAG), Test Case Design & Execution, Defect Tracking, Cross-Browser Testing, Data-Driven Testing, Telemetry Analysis, Test Documentation, Test Reporting

**Tools & Frameworks:**

Postman, WebDriverIO, Azure DevOps, Visual Studio Code, Microsoft Excel, App Insights

**Programming & Scripting:**

Python (Basic), HTML, CSS, SQL

**Databases:**

MySQL, SQL Server

**Process & Methodology:**

Agile & Scrum Practices, Sprint Planning, Test Planning & Strategy, CI/CD Pipelines Understanding, Daily Standups, Cross-functional Team Collaboration, Test Case Management in TFS

**Soft Skills:**

Strong Communication, Detail-Oriented, Analytical Thinking, Quick Learner, Proactive Attitude, Time Management, Problem Solving, Team Collaboration, Ownership & Accountability, Mentoring & Peer Support

### WORK EXPERIENCE

**Software Engineer – QA**

**KEKA HR, Hyderabad**

**Aug 2024 – Present**

- Designed and reviewed **500+ test cases** with Product and Engineering, improving test coverage by **30%**.
  - Ensured **100% P0/P1 defect-free** releases by identifying issues early in the SDLC.
  - Led daily regression runs and sign-offs, reducing release cycle time by **20%**
  - Improved automation frameworks (API/UI/Mobile), cutting manual effort by **30%**.
  - Mentored 3+ junior QAs**; participated in hiring and led knowledge-sharing sessions.
  - Owned end-to-end testing for critical modules; **met 100% of SLA** targets for production issues.
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## Quality Analyst

KEKA HR, Hyderabad

Aug 2022 – Aug 2024

- Ran automated regression suites daily; **enabled 95%** on-time release sign-offs.
- Investigated **100+** production issues using logs and telemetry; boosted resolution time by **30%**
- Shadowed **5+** customer onboarding/support calls to build domain understanding
- Validated UI/UX consistency across **5+ browsers and devices**, ensuring **98% compatibility** compliance.
- Logged and tracked **100+ bugs** using Azure DevOps; reduced triage time by **20%**.
- Performed end-to-end testing for **integrations** with 3rd-party systems (e.g., payroll, attendance).

## Quality Analyst - Intern

KEKA HR, Hyderabad

Jan 2022 – July 2024

- Supported **5+ regression** and **smoke testing** cycles, ensuring stable minor releases with zero major defects.
- **Documented** test cases and learning resources, boosting onboarding efficiency for future interns by **25%**.
- Built functional knowledge across payroll, attendance, and leave workflows within HRMS.

## EDUCATION

### Bachelor of Technology (Hons), Aerospace Engineering | 2018-2022

Kalinga Institute of Industrial Technology (KIIT), Bhubaneswar

GPA: 9.21 | Graduated: 2022